



युनाइटेड इंडिया इंश्यूरेंस कंपनी लिमिटेड
UNITED INDIA INSURANCE CO. LTD.
Registered & Head Office: 24, Whites Road, Chennai-600 014.

PENSION DEPARTMENT

19.12.2024

Submission of Pensioner Life certificate for the year 2025

All the Pensioners and family Pensioners of UIIC are required to submit LIFE CERTIFICATE for continuation of pension payment. The pensioners can submit the Life certificate for the year 2025 by two methods viz.

- a. either by visiting the nearest UIIC office or
- b. using JEEVAN PRAMAN mobile application

Method 1 : SUBMISSION @ UIIC

When the pensioner chooses to visit the nearest UIIC office, the LC has to be submitted online through ESS-HCM portal. All the Class-I officers of UIIC can facilitate the Pensioners to submit the Life certificate online by logging into the portal. The LIFE CERTIFICATE tab under ESS-HCM portal will be open for submission from 01.01.2025. Pension shall continue without break for those pensioners who submit the life certificate on or before 10.02.2025. For those who submit the life certificate after the cut-off date, pension shall be withheld till such time and released thereafter.

For the purpose of identification, the Pensioner/Family Pensioner is required to produce a photo id proof to the Verifying Officer viz. Pensioner id card, Voter ID, Aadhar card, PAN card, passport etc. The verifying officer may check the mandatory fields viz. AADHAR and MOBILE numbers and VALIDATE/UPDATE them.

Verifying officer may fetch pensioner data by entering "annuity number" or "employee number" in the specified field under LIFE CERTIFICATE tab.

Method 2 : Using JEEVAN PRAMAAN Mobile Application

JEEVAN PRAMAN is an Aadhaar-based Digital Life Certificate (DLC) for pensioners facilitated by Government of India. It uses the Aadhaar platform for online biometric / face-authentication. The pensioner's need not travel to the office and present himself/herself personally before the officer to submit the life certificate.

United India Insurance Company is listed under the **Central Government Undertaking / PSU** category for the purpose of DLC in the Jeevan Pramaan mobile application.

Mandatory requirements for using JEEVAN PRAMAAN

- 1) Pensioner/Family Pensioner should have a valid AADHAR
- 2) Mobile number that is linked with Aadhar
- 3) E-Mail (Optional)
- 4) Annuity Number of Pensioner/Family Pensioner (For help regarding annuity number, please contact your RO or HO Pension).
- 5) Bank Details linked with pension where pension is received.

DIGITAL LIFE CERTIFICATE THROUGH JEEVAN PRAMAAN BIOMETRIC / FACE AUTHENTICATION METHOD (APP BASED)

Pensioners may submit Digital Life Certificate (DLC) from their home without visiting any centres, using JEEVAN PRAMAN App. It shall be done in two ways – either through a separate biometric device or through face recognition app. Detailed instruction for submission of Digital Life Certificate through Jeevan Pramaan Face Authentication App has been shared in Pensioner's portal.

General Instructions:

1. Those who have retired in the months of November and December 2024 need not submit their life certificate for the year 2025
2. As the LIFE CERTIFICATE submission is ONLINE, there is no requirement to submit HARD COPY to PENSION DEPARTMENT.
3. For any requirement of correction in our database, details may be mailed to Hopension@uiic.co.in separately along with supporting documentary proof.
4. Acknowledgement of life certificate submission shall be sent through SMS to the mobile number registered with HO Pension department.

Pensioners are requested to make use of the facilities for hassle free Life Certificate submission process, ensuring to enter the correct annuity number. Quoting of incorrect annuity number in JEEVAN PRAMAAN app may lead to cancellation of DLC by UIIC after data validation leading to unnecessary delay on account of withholding of pension.

Though confirmation SMS and Mail shall be sent to pensioners upon submission in JEEVAN PRAMAN, Pensioners are requested to confirm the DLC submission and download a copy from JEEVAN PRAMAN website <https://jeevanpramaan.gov.in/ppouser/login>. Though all precautions and scrutiny has been done by us, UIIC is not responsible for any inadvertent error in the JEEVAN PRAMAN portal or any errors by pensioners in entering/quoting annuity number in JEEVAN PRAMAN portal. Pensioners shall visit <https://jeevanpramaan.gov.in/> for learning more about this facility.

Any queries or requirement for support shall be referred to Pension Department sending mail to hopeniongroup@uiic.co.in or contact 044-28575 329/330/331/332.



CHIEF MANAGER